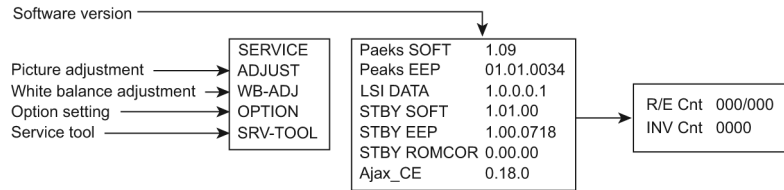# 5 Service Mode

5.1. How to enter into Service Mode

While pressing [VOLUME (-)] button of the main unit, press [INFO] button of the remote control three times within 2 seconds.

5.1.1. Contents of adjustment mode

• Value is shown as a hexadecimal number.
• Preset value differs depending on models.
• After entering the adjustment mode, take note of the value in each item before starting adjustment.

Main item	Sub item	Sample Data
ADJUST	CONTRAST	000
	COLOR	59
	TINT	FE
	SUB-BRT	800
	BACKLGT	20D
	B-Y-G	40
	R-Y-A	0
	VCOM	189
WB-ADJ	R-GAIN	75
	G-GAIN	80
	B-GAIN	65
	R-CENT	80
	G-CENT	80
	B-CENT	9B
OPTION	Boot	ROM
	STBY-SET	00
	EMERGENCY	ON
	CLK MODE	00
	CLOCK	FC7
	EDID-CLK	HIGH
SRV-TOOL		00

5.1.2. How to exit

Switch off the power with the [POWER] button on the main unit or the [POWER] button on the remote control.

5.2. SRV-TOOL

5.2.1. How to access

1. Select [SRV-TOOL] in Service Mode.
2. Press [OK] button on the remote control.

SRV-TOOL	
TD2Microcode:0075004	
Flash ROM : AD-F1	
PTCT : 00 . 00 . 00 . 00 . 00	Time 00016.46 Count 0000024

Display of TD2Microcode version →

Display of Flash ROM maker code →

Display of SOS History →

← POWER ON TIME/COUNT
Press [MUTE] button (3sec)

5.2.2. Display of SOS History

SOS History (Number of LED blinking) indication.

From left side; Last SOS, before Last, three occurrence before, 2nd occurrence after shipment, 1st occurrence after shipment.

This indication except 2nd and 1st occurrence after shipment will be cleared by [Self-check indication and forced to factory shipment setting].

5.2.3. POWER ON TIME/COUNT

Note : To display TIME/COUNT menu, highlight position, then press MUTE for 3sec.

Time : Cumulative power on time, indicated hour : minute by decimal

Count : Number of ON times by decimal

Note : This indication will not be cleared by either of the self-checks or any other command.

5.2.4. Exit

1. Disconnect the AC cord from wall outlet.

5.2.5.   Self Check Mode

1. Press the 'MENU' button (on the remote control) and the 'VOL DOWN' button on the LCD panel.
2. Press ON/OFF button on the panel to Exit.

5.2.6.   Hotel Mode Adjustment

1. Press the 'VOLUME DOWN' button on the TV panel and simultaneously press the AV button on the remote control 3 times to enter Hotel Mode.
2. Set Hotel mode 'on/off', then press 'EXIT' to come out.

5.2.7.   Hotel Mode

1. Purpose
   Restrict a function for hotels.
2. Access command to the Hotel mode setup menu.
   In order to display the Hotel mode setup menu, please enter the following command **(within 2 second)**.
   [TV] : Vol [Down] + [Remote] : INPUT (3 times).

   Then, the Hotel mode setup menu is displayed.

Hotel Mode

Mode	Off
Input	-
Channel	-
Volume	+ 25
Vol. Max	+ 100
OSD Ctrl	Off
FP Ctrl	Off
Pow Ctrl	Off

Select
Change   RETURN

3. To exit the Hotel mode setup menu
   Disconnect AC power cord from wall outlet.
4. Explain the Hotel mode setup menu

Item	Function
Mode	Select hotel mode ON/OFF
Input	Select input signal modes. Set the input, when each time power is switched on. Selection : -/RF/HDMI1/HDMI2/HDMI3/Component/ Video/PC • Off: give priority to a last memory.
Channel	Select channel when input signal is RF. Set the channel, each time power is switched on. Selection : Any channel number or [-]. [-] means the channel when turns off.
Volume	Adjust the volume when each time power is switched on. Range : 0 to 100
Vol. Max	Adjust maximum volume. Range : 0 to 100
OSD Ctrl	Restrict the OSD. Selection : OFF/PATTERN1 • OFF: No restriction • PATTERN1: restriction
FP Ctrl	Select front key conditions. Selection : OFF/PATTERN1/ALL • OFF: altogether valid. • PATTERN1: only input key is valid. • ALL: altogether invalid.
Pow Ctrl	Select POWER-ON/OFF condition when AC power cord is disconnected and then connected. OFF: The same condition when AC power cord is disconnected. ON: Forced power ON condition.

6 Troubleshooting Guide

Use the self-check function to test the unit.

1. Checking the IIC bus lines
2. Power LED Blinking timing

6.1. Check of the IIC bus lines

6.1.1. How to access

Self-check indication only:

Produce TV reception screen, and while pressing [VOLUME (-)] button on the main unit, press [OK] button on the remote control for more than 3 seconds.

Self-check indication and forced to factory shipment setting:

Produce TV reception screen, and while pressing [VOLUME (-)] button on the main unit, press [MENU] button on the remote control for more than 3 seconds.

6.1.2. Exit

Disconnect the AC cord from wall outlet.

6.1.3. Screen display

SELF CHECK	
PEAKS	OK
TUN	OK
AVSW	OK
STBY	OK
MEM1	OK
MEM2	OK
MEM3	OK
DCDC	OK
DAC	OK
ID	OK

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6.2. Power LED Blinking timing chart

1. Subject

   Information of LED Flashing timing chart.

2. Contents

   When an abnormality occurs, the protection circuit will operate and reset the unit to stand by mode. During this time, the defective block can be identified by the number of blinking times of the Power LED on the front panel of the unit as follow:

LCD		Remark	EEPROM ADR address	PCB NAME	
Times	SOS				
1	Inverter_SOS		0×002A	TNPH0904/0905	
2	SUB1.8V_SOS		0×0024		*For U series only
3	SUB1.2V_SOS		0×0025		*For U series only
4	POWER_SOS		0×0026		*miniLVDS model only
9	ZWEI_SOS		0×002B		*Double scan model only
10	SUB3.3V_SOS		0×0023		
11	TCON_DCDC_SOS		0×0029		*miniLVDS model only
12	SOUND_SOS	error of sound AMP	0×0028		

6.3. No Power

First check point

There are following 2 states of No Power indication by power LED.

1. No lit
2. Red is lit then turns red blinking a few seconds later. (See 6.2.)

```
                          ┌─────────────────┐
                          │     No lit       │
                          └────────┬────────┘
                                   │
        OK                         ▼                        OK
                            ◇ Check P board ◇
      But no AC supplied                                
                                  NG
┌──────────────────────┐  ┌──────────────────────┐  ┌──────────────────┐
│  Check AC power cord │  │        Check          │  │      Check       │
│    or power source   │  │ Fuse F7101-1 , F7101-2 │  │     A board      │
└──────────────────────┘  └──────────────────────┘  └──────────────────┘
```